



COVID19 OUTBREAK

Sounds Familiar Ltd is constantly monitoring updates regarding the COVID19 outbreak. If you are attending a Sounds Familiar Music Quiz, please take the following precautions.

Attendees who have travelled to, via or from any of the countries listed on the FCO's coronavirus travel advice page [Travel advice: coronavirus \(COVID-19\) – GOV.UK](https://www.gov.uk/travel-advice/coronavirus) must take extra precautions prior to attending our events.

- Hubei province in China in the last 14 days, even if you do not have symptoms
- Iran, lockdown areas in northern Italy or special care zones in South Korea since 19 February, even if you do not have symptoms
- Other parts of mainland China or South Korea, Hong Kong, Japan, Macau, Malaysia, Singapore, Taiwan or Thailand in the last 14 days and have a cough, high temperature or shortness of breath (even if your symptoms are mild)
- Other parts of northern Italy (anywhere north of Pisa, Florence and Rimini), Cambodia, Laos, Myanmar or Vietnam since 19 February and have a cough, high temperature or shortness of breath (even if your symptoms are mild)

While at any Sounds Familiar events, please use the following precautions.

- Washing hands frequently using soap and water;
- Using hand sanitizer;
- When sneezing, cover mouth and nose with flexed elbow or tissue
- Avoid touching eyes, nose, and mouth;
- Avoid contact with people who are coughing and sneezing.

Please refer to our Refund Policy as agreed to upon purchase of your tickets. <https://www.soundsfamiliar.co/ticket-t-cs> and as stated on your physical ticket.

No refunds can be given for tickets purchased in the event of: illness, precautionary measures, external company policy or any other reason. In extreme cases, where possible and at the sole discretion of the business owner and subject to availability we will try to move attendees into future shows, however this is in no way guaranteed.

Refunds will only be given in the event of Sounds Familiar Music Quiz being cancelled by us, or the venue in which Sounds Familiar is being held. In the event of an SFMQ date being postponed to another date – all tickets will be valid for the new date. If that date cannot be attended by the ticketholders, we will endeavour to find another suitable date for you. Please note we cannot move ticketholders into events any later than 30th October 2020.

As yet, the UK Government are not restricting events. If smaller scale events (attendees of 500 or under) are deemed safe to continue by the Government, we will carry on bringing our Sounds Familiar Music Quiz to everyone who requires a night of fantastic tunes and respite from the madness. Stay safe and rock on.

Sounds Familiar Ltd – 9th March 2020